EXECUTIVE SUMMARY

The goal of this monthly report is to update the campus community on the health status of UTLogin. This report provides a list of incidents for the reporting month, general availability statistics, and the status of the UTLogin Stability Roadmap. You can read the complete UTLogin Stability Roadmap here: [http://links.utexas.edu/byjfjw](http://links.utexas.edu/byjfjw).

There were no service disruptions to report during the month of January. Efforts are focused on Action 2 of the UTLogin Stability Roadmap.

UTLOGIN ROADMAP STATUS

**Action 1: Stabilize Current UTLogin Environment (Complete)** - As of June 8, 2017, the IAM team disabled the self-service Realm Policy Agent and put the existing UTLogin environment in a “critical fix only” mode. Efforts will now focus on Action 2.

**Action 2: Simplify & Standardize UTLogin Environment (In Progress)** - The team is working to complete functional and non-functional verifications in the PROD environments. Additionally, the team is working to address any outstanding issues before making PROD available to campus. Transition planning is being reassessed to align with the IAM roadmap strategy. Customers will be contacted in the near future.

**Action 3: Measure & Report Progress (Ongoing)** - KPIs have been identified and are being published on a weekly basis (See: [http://iamservices.utexas.edu/projects/utlogin-stability-report/](http://iamservices.utexas.edu/projects/utlogin-stability-report/)). Monthly status updates will be provided outlining incidents, KPI’s, and project status.

---

<table>
<thead>
<tr>
<th>IAM Project - UTLogin Stability Roadmap</th>
<th>S</th>
<th>B</th>
<th>P</th>
<th>A</th>
<th>B</th>
<th>A</th>
<th>E</th>
<th>E</th>
<th>V</th>
<th>V</th>
<th>S</th>
<th>S</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project</td>
<td>P</td>
<td>A</td>
<td>F</td>
<td>F</td>
<td>S</td>
<td>W</td>
<td>W</td>
<td>W</td>
<td>W</td>
<td>W</td>
<td>W</td>
<td>W</td>
</tr>
<tr>
<td>Simplify and Standardize - Verify QUAL Environment</td>
<td>10/15/2018</td>
<td>10/15/2018</td>
<td>12/7/2018</td>
<td>1/25/2019</td>
<td>1/25/2019</td>
<td>-78.0%</td>
<td>560</td>
<td>871</td>
<td>0</td>
<td>871</td>
<td>-311</td>
<td>-55.5%</td>
</tr>
<tr>
<td>Simplify and Standardize - Build STAGING &amp; PROD Environ</td>
<td>9/24/2018</td>
<td>9/24/2018</td>
<td>12/21/2018</td>
<td>2/1/2019</td>
<td>2/1/2019</td>
<td>35.0%</td>
<td>432</td>
<td>8</td>
<td>424</td>
<td>432</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
<td>Simplify and Standardize - Create and verify ID Store</td>
<td>10/1/2018</td>
<td>10/1/2018</td>
<td>1/25/2019</td>
<td>2/2/2019</td>
<td>2/2/2019</td>
<td>-23.0%</td>
<td>456</td>
<td>214.5</td>
<td>260</td>
<td>474.5</td>
<td>-18.5</td>
<td>-4.1%</td>
</tr>
<tr>
<td>Simplify and Standardize - Verify STAGING &amp; PROD Environ</td>
<td>12/17/2018</td>
<td>12/17/2018</td>
<td>2/2/2019</td>
<td>2/2/2019</td>
<td>2/2/2019</td>
<td>0.0%</td>
<td>750</td>
<td>158</td>
<td>608</td>
<td>766</td>
<td>-16</td>
<td>-2.1%</td>
</tr>
<tr>
<td>Deployment &amp; Transition - Plan Transition from UTLogin v1</td>
<td>10/1/2018</td>
<td>10/1/2018</td>
<td>5/31/2019</td>
<td>5/31/2019</td>
<td>5/31/2019</td>
<td>0.0%</td>
<td>650</td>
<td>199</td>
<td>451</td>
<td>650</td>
<td>0</td>
<td>0.0%</td>
</tr>
</tbody>
</table>

**Schedule**

- **P**: Planned Start
- **A**: Actual Start
- **F**: Planned Finish
- **W**: Projected Finish
- **S**: Actual Finish
- **B**: Status against Schedule
- **E**: Budget Work
- **A**: Actual Work
- **E**: Remaining Work
- **V**: EAC
- **V**: ACT + ETC
- **V**: BUDGET - EAC
- **S**: Status against Budget

**Budget Hours**

- Task complete, or ahead, or on schedule
- Task more than 10% but less than 20% behind schedule
- Task greater than 20% behind schedule
- Task complete, or below, or on budget
- Task over budget by less than 20%
- Task over budget by greater than 20%
UTLOGIN AVAILABILITY

This graph represents UTLogin’s overall availability since October 11, 2018 along with UTLogin’s published SLO of 99.42%. This data shows that since UTLogin was put into critical/fix only mode on June 8, 2017, the number of service disruptions has decreased.

There were no service disruptions to report during the month of December. A full list of ITS incidents can be found at: https://wikis.utexas.edu/display/itsincidents/ITS+Incident+Reports.

Historical data and other Key Performance Indicators (KPI’s) which reflect the stability of UTLogin are published every Friday. The weekly report is viewable here: https://iamservices.utexas.edu/projects/utlogin-stability-report/.