EXECUTIVE SUMMARY

The goal of this monthly report is to update the campus community on the health status of UTLogin. This report provides a list of incidents for the reporting month, general availability statistics, and the status of the UTLogin Stability Roadmap. You can read the complete UTLogin Stability Roadmap here: [http://links.utexas.edu/byjfw](http://links.utexas.edu/byjfw).

There were no service disruptions to report during the month of October. Efforts are focused on Action 2 of the UTLogin Stability Roadmap.

UTLOGIN ROADMAP STATUS

**Action 1: Stabilize Current UTLogin Environment (Complete)** - As of June 8, 2017, the IAM team disabled the self-service Realm Policy Agent and put the existing UTLogin environment in a “critical fix only” mode. Efforts will now focus on Action 2.

**Action 2: Simplify & Standardize UTLogin Environment (In Progress)** - The QUAL environment verifications are in progress, including accessibility, load/stress, and security testing. The configuration of the STAGING and PROD environments are in progress. Transition planning is underway. Customers will be contacted by January 2019 to plan and confirm a transition window. The project status chart reflects status against schedule and budget.

**Action 3: Measure & Report Progress (Ongoing)** - KPIs have been identified and are being published on a weekly basis (See: [http://iamservices.utexas.edu/projects/utlogin-stability-report/](http://iamservices.utexas.edu/projects/utlogin-stability-report/)). Monthly status updates will be provided outlining incidents, KPI’s, and project status.

---

<table>
<thead>
<tr>
<th>Project</th>
<th>Planned Start</th>
<th>Actual Start</th>
<th>Planned Finish</th>
<th>Actual Finish</th>
<th>Status against Schedule</th>
<th>BUDGET</th>
<th>Actual Work</th>
<th>ETC</th>
<th>ACT + ETC</th>
<th>VAC</th>
<th>BUDGET - EAC</th>
<th>Status against Budget</th>
</tr>
</thead>
<tbody>
<tr>
<td>IAM Project - UTLogin Stability Roadmap</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Simplify and Standardize - Build STAGING &amp; PROD Env</td>
<td>9/24/2018</td>
<td>9/24/2018</td>
<td>12/21/2018</td>
<td>12/21/2018</td>
<td>0%</td>
<td>432</td>
<td>424</td>
<td>32</td>
<td>424</td>
<td>0</td>
<td>0%</td>
<td></td>
</tr>
<tr>
<td>Simplify and Standardize - Create and verify ID Store</td>
<td>10/1/2018</td>
<td>10/1/2018</td>
<td>1/25/2019</td>
<td>1/25/2019</td>
<td>0%</td>
<td>456</td>
<td>135</td>
<td>337</td>
<td>472</td>
<td>-16</td>
<td>-3.5%</td>
<td></td>
</tr>
<tr>
<td>Deployment &amp; Transition - Plan Transition to UTLogin v2</td>
<td>10/1/2018</td>
<td>10/1/2018</td>
<td>2/15/2019</td>
<td>2/15/2019</td>
<td>0%</td>
<td>650</td>
<td>121</td>
<td>529</td>
<td>650</td>
<td>0</td>
<td>0%</td>
<td></td>
</tr>
</tbody>
</table>

Status against Schedule:
- Green: Task complete, or ahead, or on schedule
- Yellow: Task more than 10% but less than 20% behind schedule
- Red: Task greater than 20% behind schedule

Status against Budget:
- Green: Task complete, or below, or on budget
- Yellow: Task over budget by less than 20%
- Red: Task over budget by greater than 20%
UTLOGIN AVAILABILITY

This graph represents UTLogin’s overall availability since July 12, 2018 along with UTLogin’s published SLO of 99.42%. This data shows that since UTLogin was put into critical/fix only mode on June 8, 2017, the number of service disruptions has decreased.

There were no service disruptions to report during the month of October. A full list of ITS incidents can be found at: https://wikis.utexas.edu/display/itsincidents/ITS+Incident+Reports.

Historical data and other Key Performance Indicators (KPI’s) which reflect the stability of UTLogin are published every Friday. The weekly report is viewable here: https://iamservices.utexas.edu/projects/utlogin-stability-report/.